Access Point Assessment (intake) Prioritization

Not Housing; refer to other system

Door Triage Immediate assistance Administrator Instruments Evaluation Team .

Prioritization Program Treatment Category

Yes

No

Are you in urgent need today?

Medical

Detox

Recovery

Mental Health

Police

Shelter

Uvm Medical Center

Act I

(??)

Howard Center

Police

ANew Shelter

COTS Family Shelter

Emergency Housing (CWE)

Emergency Housing (regular)

Medical Respite

Spectrum Youth Shelter

Warming Shelter

Waystation

Adult LIT

Alliance Property Mgt

ANew Place

BHA

CHT

Church

Corrections

COTS

CVOEO

Dismas

DMH

ESD

HOP Case Management

Housing Review Team

Howard

JUMP

Landlord

Medical Center

Motel Owner

Pathways

Phoenix

Safe Harbor

Spectrum

UVM Medical Center

VA

VHSA

VSHA

VT CARES

VT Veterans Services

WHBW

Howard Center

CHCB

Street Outreach Team

Steps

Here to Help Clinic

Churches

211

Etc.

Do you need Housing?

Yes, Refer to Assessment

No

Urgent needs met; refer for Assessment.

*Sent to:*

|  |
| --- |
| Permanent Supportive  Housing team |
| Rapid ReHousing Team |
| Transitional Housing Team |
| Case Management Team |

Adult LIT

Alliance Property Mgt

ANew Place

BHA

CHT

Church

Corrections

COTS

CVOEO

Dismas

DMH

ESD

HOP Case Management

Housing Review Team

Howard

JUMP

Landlord

Medical Center

Motel Owner

Pathways

Phoenix

Safe Harbor

Spectrum

UVM Medical Center

VA

VHSA

VSHA

VT CARES

VT Veterans Services

Steps

Howard Center

CHCB

Street Outreach Team

Steps

Here to Help Clinic

Churches

211

Etc.

Services Matrix

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| *Reference numbers* | Singles | Families | Youth | DV |  |
| Permanent Supportive Housing, | 11 | 12 | 13 | 14 |  |
| Rapid ReHousing, | 21 | 22 | 23 | 24 |  |
| Transitional Housing, | 31 | 32 | 33 | 34 |  |
| Case Management. | 41 | 42 | 43 | 44 |  |

VI-SPDAT

Common Interview Questions

Evaluator Phone call

Rapid Rehousing,   
Housing Review Team

BHA Housing Retention &

Rapid Rehousing Team

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| RR 200 | Singles | Families | Youth | DV |
| *Distress:* | 21 | 22 | 23 | 24 |
| Econ | 211 | 221 | 231 | 241 |
| MH | 212 | 222 | 232 | 242 |
| Substance | 213 | 223 | 233 | 243 |
| Alcohol | 214 | 224 | 234 | 244 |

Transitional Housing Team

ANew Transitional

Canal Street

Dismas

Family Supportive Housing

Northern Lights

Pathways

Pearl Street

Phoenix Housing

Safe Haven

Smith House

Sophie's Place

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| TH 300 | Singles | Families | Youth | DV |
| *Distress:* | 31 | 32 | 33 | 34 |
| Econ | 311 | 321 | 331 | 341 |
| MH | 312 | 322 | 332 | 342 |
| Substance | 313 | 323 | 333 | 343 |
| Alcohol | 314 | 324 | 334 | 344 |

Ready Set Rent

Rent Right

Case Management

Canal St Case Mgt

Community Health Team

Corrections Case Mgt

COTS Case Mgt

CVOEO Case Mgt

Hospital Inpatient and Outpatient

Howard Case Mgt

Pathways Case Mgt

Safe Harbor Case Mgt

Spectrum Case Mgt

VA Case Mgt

VT CARES Case Mgt

VT Veterans Services Case Mgt

WHBW Case Mgt

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| CM 400 | Singles | Families | Youth | DV |
| *Distress:* | 41 | 42 | 43 | 44 |
| Econ | 411 | 421 | 431 | 441 |
| MH | 412 | 422 | 432 | 442 |
| Substance | 413 | 423 | 433 | 443 |
| Alcohol | 414 | 424 | 434 | 444 |

PSH Review Team

141 Maple

20 So. Willard

30-42 King

Beacon Apts

Branches

Housing First

New Horizons

Reallocation Project

Sarah Cole

VASH

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| PSH 100 | Singles | Families | Youth | DV |
| *Distress:* | 11 | 12 | 13 | 14 |
| Econ | 111 | 121 | 131 | 141 |
| MH | 112 | 122 | 132 | 142 |
| Substance | 113 | 123 | 133 | 143 |
| Alcohol | 114 | 124 | 134 | 144 |

Matrix 100 series

Numbers are for reference to a separate list. Each program should be evaluated for the categories it fits best.

Digit One (1XX): Priority

Digit Two (X1X): Demographic

Digit Three (XX1): Distress

**Prioritization**: Housing Distress type. (See definitions for each group, left)

**Demographic:** Programs naturally divide into these groups. ***We need to add veterans, recently from prison, sex offenders, and vulnerable women.***

**Distress:** The primary challenge faced by the client(s). Some programs are directed at specific distress categories.

Econ: Economic distress

MH: Mental Health distress

Substance: Substance Abuse distress

Alcohol: what it says

Needs support to remain housed

Matrix 200 series

Has most necessary resources, needs new location.

Matrix 300 series

Needs extra supports before return to permanent housing environment. Especially dependent on Distress type.

Matrix 400 series

Team does not now exist

Where the complexity of the client’s issues does not fit easily into the other categories.